

Internal Audit Report for Hasketon Parish Council for the year ending 31st March 2022

Clerk	Stephen Leckie
RFO (if different)	
Chairperson	Stuart Dack
Precept	£ 8,475.15
Income	£ 10,814.45
Expenditure	£ 8,015.97
General reserves	£ 23,553.00
Earmarked reserves	£ 13,500.00
Audit type	Annual
Auditor name	Victoria Waples

Introduction

The primary objective of internal audit is to review, appraise and report upon the adequacy of internal control systems operating throughout the council. To achieve this SALC adopt a predominantly systems-based approach to audit.

The council's internal control system comprises the whole network of systems established within the council to provide reasonable assurance that the council's objectives will be achieved, with reference to:

- the effectiveness of operations
- · the economic and efficient use of resources
- compliance with applicable policies, procedures, laws, and regulations
- the safeguarding of assets and interests from losses of all kinds, including those arising from fraud, irregularity, and corruption
- the integrity and reliability of information, accounts, and data



Methodology

When conducting the audit, the internal auditor may:

- conduct a selective assessment of compliance with relevant procedures and controls expected to be in operation during the financial year in order to be able to complete the Annual Internal Audit Report 2020/21 of the Annual Governance and Accountability Return (AGAR)
- review the reliability and integrity of financial information and the means used to identify, measure, classify and report such information
- review the means of safeguarding assets and, as appropriate, verify the existence of such assets
- appraise the economy and efficiency with which resources are employed, identify opportunities to improve performance and recommend solutions to problems
- review the established systems to ensure compliance with those policies, procedures, laws, and regulations which could have a significant impact on operations, and determine whether the council complies
- review the operations and activities to ascertain whether results are consistent with objectives and whether they are being conducted as planned

Last reviewed: 7th April 2022



Section 1 - proper bookkeeping

The internal auditor will look at the methods and processes used to manage the council's accounts and in particular that it provides clear data for reporting and monitoring purposes. This includes checking information is accurate, kept up to date, referenced and verified.

Evidence		Internal auditor commentary
Is the ledger maintained and up to date?	Yes	The council uses an excel spreadsheet to produce reports on a Receipts and Payments basis and ensures that the financial transactions of the parish council are as accurate as reasonably practicable.
Is the cash book up to date and regularly verified?	Yes	The Responsible Financial Officer (RFO) has continued to ensure that the cashbook is the focus for day-to-day accounting and is aware that the balancing off and reconciliation to the bank statement remains the most important control over the accounting system. The cashbook is reconciled on a monthly basis.
Is the arithmetic correct?	Yes	A number of spot checks were carried out and the functionality of the cashbook was found to be in order, but the following is noted: The RFO has allocated the Local Tax Base Grant of £33.00 within the column headed Precept. Comment: this error should be corrected as it will impact on the accounting Statements as produced – Box 2 and 3 of the Annual Governance and Accountability Return.

Section 2 – Financial Regulation and Standing Orders

The internal auditor will check the date the Council conducted its annual review of both Standing Orders and Financial Regulations and in particular check if these are based on NALC'S latest model which include legislative changes.

Evidence		Internal auditor commentary
Have Standing Orders been adopted, up to date and reviewed annually?	Yes	The Council reviewed its Standing Orders at its meeting of 5 th May 2021, a copy of which can be found on the Council's website. The Council's Orders are based on the Model Standing Orders produced by NALC in 2018

Last reviewed: 7th April 2022



		(amended 2020) which take into account changes in legislation since those produced in 2013. Comment: to ensure clarity with regards to Annual Reviews, Council might wish to incorporate a review date within the document.
Are Financial Regulations up to date and reviewed annually?	Yes	The Council's Financial Regulations were reviewed at the same meeting, a copy of which can be found on the Council's website, and which are based on the Model Standing Orders produced by NALC in 2019.
Has the Council properly tailored the Financial Regulations?	Yes	The Council's Financial Regulations have been tailored to the Parish Council.
Has the Council appointed a Responsible Financial Officer (RFO)? ¹	Yes	In accordance with Section 151 of the Local Government Act 1972(d) (financial administration), the Council has appointed a person to be responsible for the administration of the financial affairs of the relevant authority.

Additional comments:

Council might wish to note that LTN87 – Procurement - has provided an update on the thresholds for procuring contracts. The amended values should be incorporated into the Council's Standing Orders and Financial Regulations at the next annual review.

Section 3 – Payment controls

The internal auditor will specifically check bank reconciliation including credit/debit cards and management approval processes and evidence that internal Financial Regulations (FO) are being followed. The internal auditor will examine how regular payments are managed and specifically seek evidence that these have been brought back to the Council for verification purposes especially where the actual payment made differs from the amount previously agreed. VAT should be clearly identified including evidence that claims have been correctly managed. The internal auditor will check if the Council has a clear understanding on eligibility in relation to the General Power of Competence and that s.137 has been correctly applied and managed.

Evidence		Internal auditor commentary
Is there supporting paperwork for payments with appropriate authorisation?	Yes	At each relevant full Council Meeting a list of all payments is presented to the meeting with formal approval of such expenditure being shown in the minutes and evidence of such paperwork in the files submitted for internal

¹ Section 151 Local Government Act 1972 (d)

Last reviewed: 7th April 2022



		audit. Payments made away from the meeting are also brought back to full Council as retrospective payments and approved at the next meeting.
Where applicable, are internet banking transactions	Not	Internet banking is not operated by the Council.
properly recorded and approved?	applicable	
Is VAT correctly identified, recorded, and claimed within time limits?	Yes	VAT is identified in a separate spreadsheet and claimed in accordance with the guidelines for local authorities and similar bodies. The year-end position of £364.35 was seen and verified against entries in the cashbooks. During the year, the claim for the year ending 31 st March 2021 in the sum of £505.04 was settled and accounted for within the cashbook.
Has the Council adopted the General Power of Competence (GPOC)? ²	Not applicable	Council does not use the General Power of Competence.
Are payments under s.137³ separately recorded, minuted and is there evidence of direct benefit to electorate?	Partly met	£440.75. It is however noted that the annual subscription to Suffolk Association of Local Councils totalling £190.75 has been included within these payments. Upon review, all other expenditure incurred under this power were within statutory guidelines and limits. Comment: Council should note that Section 142 of the Local Government Act 1972 allows the Parish Council to assist voluntary organisations who provide individuals with information and advice concerning their rights and obligations. Council might wish to note that it is the responsibility of Councillors to satisfy themselves that they have the appropriate legal power to incur expense and as such might wish to refer to the exact power being used to ensure that all financial decisions or payments being made are in accordance with statute and the Council is not undertaking any decisions or payments that are ultra vires.
Where applicable, are payments of interest and principal sums in respect of loans paid in accordance with agreements?	Not applicable	Council has no such loans.
Additional comments:		

² Localism Act

³ Section 137 of the Local Government Act 1972 ("the 1972 Act") enables local councils to spend a limited amount of money for purposes for which they have no other specific statutory expenditure. The basic power is for a local council to spend money (subject to the statutory limit – of £8.41 per elector) on purposes for the direct benefit of its area, or part of its area, or all or some of its inhabitants.



Section 4 – Risk management

The internal auditor will expect to find evidence of the management of risks from identification of what those are for each individual Council through to how these will be managed and the controls in place to mitigate these and that these have been approved by the Council.

through to now these will be managed and the controls if	n place to	o mitigate these and that these have been approved by the Council.
Evidence		Internal auditor commentary
Is there evidence of risk assessment documentation?	Yes	The risk assessment documentation submitted for Internal Audit provides details of the risks associated with the functioning of a smaller authority and the measures that the Council will undertake to mitigate such risks. Comment: Whilst it is acknowledged that the documentation submitted for internal audit was reviewed during the year, the Financial Risk Management Documentation is undated. Council might wish to consider adding a review date to the document which will demonstrate that, in accordance with Proper Practices, the risks are annual reviewed, assessed and appropriate measures are in place to protect public money.
Is there evidence that risks are being identified and managed?	Yes	Council is aware that risk assessment should focus not only on the safety of the parish council's assets but also its money. The parish council has taken appropriate action to identify and assess the risks associated with its operation and considered what actions or decisions it needs to take during the year in order to mitigate and manage the risk.
Does the Council have appropriate and adequate insurance cover in place for employment, public liability and fidelity guarantee and has been reviewed on an annual basis?	Yes	Council has insurance in place under a Local Council Policy which shows core cover for the following: Public liability: £10m; Public/Products Liability: £10m; Business Interruption: £10k, and Fidelity Guarantee of £500k. The level of Fidelity Guarantee is within the recommended guidelines which provides that the cover should be at least the sum of the year-end balances plus 50% of the precept/grants.
		At its meeting of 5 th May 2021, the minutes reflect that the Council carried out an annual review of the insurance cover provided under its policy and confirmed that the terms of the policy remained acceptable, and cover was in place for all known risks and assets under the Council's remit.



Evidence that internal controls are documented and regularly reviewed ⁴	Yes	During the year, the parish council undertook a review of the effectiveness of the system of internal control which is contained within its Internal Control Statement as adopted at the meeting of 5 th May 2021. In accordance with good practice, Council has appointed a Councillor to carry out a review of its internal controls which will assist the council in its preparation of its annual governance statement. The internal control review was reported to full council at its meeting of 13 th January 2022.
Evidence that a review of the effectiveness of internal audit was conducted during the year, including consideration of the independence and competence of the internal auditor prior to their appointment ⁵ Additional comments:	Yes	The effectiveness of internal audit was covered within the Internal Control Statement as adopted by Council at its meeting of 5 th May 2021.

Section 5 - Budgetary controls

The internal auditor will seek verification that budgets are properly prepared, agreed and monitored. In particular they will look for evidence of good practice in that the key stages of the budgetary process have been followed

Evidence		Internal auditor commentary
Verify that budget has been properly prepared and agreed and clearly minuted	Yes	The budget for the year 2020–2021 in the sum of £12,203 giving a general contingency sum of £900 was set at the meeting of 14 th January 2021.
Verify that the precept amount has been agreed in full Council and clearly minuted	Yes	The precept was set at £8,475.15 at the same meeting with the minutes confirming that this was the same as that set for the year 20/21 but would show as a 0.02% change of the Council Tax Bills against the parish element for the year under review. It is shown that this would be a charge of £48.39 for a Band D property.
Regular reporting of expenditure and variances from budget	Yes	Council continues with the practice of a written report being submitted at each meeting showing current bank balances along with items of expenditure to be approved along with aggregate receipts and payments and variance against budget.

⁴ Accounts and Audit Regulations

⁵ Practitioners Guide

Last reviewed: 7th April 2022



Recommendation: Council should note the guidance as issued by Proper Practices which states that it is regarded as acceptable for a council's general (non-earmarked revenue) reserves to be equal to 3 to 12 months of Net Revenue Expenditure and should ensure that the level of general reserves adopted is in accordance with its General Reserve Policy. There is no upper limit for Earmarked Reserves, but they should be held for genuine and intended purposes and their level subject to regular review and justification (at least annually). At the current level, Councils general reserves are considered to be excessive, and steps should be taken to review this matter at the earliest opportunity.

Section 6 - income controls

The internal auditor will seek evidence to ensure income is correct managed – recorded, banked, and reported and test mechanisms used to achieve this.

Evidence		Internal auditor commentary
Is income properly recorded and promptly banked?	Yes	Income is recorded in accordance with Council's Financial Regulations. A number of items of income were cross checked against the monthly financial statements submitted to each relevant meeting and the bank statements and found to be in order.
Is income reported to full council?	Yes	Income received is reported to full Council and included within the RFO's Financial Report as submitted at each relevant meeting. The RFO ensures that monies received are promptly banked.
Does the precept recorded agree to the Council Tax Authority's notification?	Yes	The council received precept of £8,475.15 during the year under review in April 2021. Evidence was provided showing the Precept being discussed and approved at the meeting of 14 th January 2021, the form being served on the Charging Authority to receipt of same in the Council's Bank Account.
If appropriate, are CIL reporting schedules in accordance with the Regulations? ⁷	Yes	Council received CIL receipts in the sum of £1,664.99 during the year under review.

⁶ In accordance with proper practices, the generally accepted minimum level of a Smaller Authority's General Reserve is that this should be maintained at between three (3) and twelve (12) months of Net Revenue Expenditure

⁷ Community Infrastructure Levy Regulations 2010

Last reviewed: 7th April 2022



Is CIL income reported to the council?	Yes	CIL payments received were reported within the detailed financial reports
		submitted by the RFO to Council at each relevant meeting.
Does unspent CIL income form part of earmarked	Unclear	The RFO should ensure that the retained balance of £2,474.34 is
reserves?		transferred into in an Earmarked Reserve specifically allocated, in
		accordance with the Regulations.
Has an annual report been produced?	To be	Council has still to approve an Annual CIL Statement showing retained
	completed	balances.
Has it been published on the authority's website?	To be	The Annual CIL Statement for the year 2021 - 2022 has not yet been
	completed	uploaded onto the Council's website.
Additional comments:		

Section 7 – petty cash

The Internal Auditor will seek evidence that the Council has followed its own policies, procedures, and verification processes and that these are up to date.

Evidence		Internal auditor commentary
Is petty cash in operation?	Not	Council does not operate a petty cash system.
	covered	

Additional comments:

Section 8 - Payroll controls

The Internal Auditor will check salaries were approved in accordance with PAYE, NI, Pension and that there is a clear understanding that the clerk is not self-employed. If the Clerk was recruited after 1st April 201, evidence will be required to show compliance with the new requirements for the statement of employment, Induction, probation periods and training requirements. The Internal Auditor will also review how payroll is managed including evidence of approval of payslips.

Evidence	Internal auditor commentary	

Last reviewed: 7th April 2022



Do all employees have contracts of employment?	Yes	Council had 1 employee on its payroll at the period end of 31 st March 2021. Employment contracts were not reviewed during the internal audit which was carried out via remote means.
Has the Council approved salary paid?	Yes	All salary payments are authorised by full council.
Minimum wage paid?	Yes	The minimum wage is applied to one employee.
Are arrangements in place for authorising of the payroll and payments to the council? Does this include a verification process for agreeing rates of pay to be applied?	Yes	There are suitable payroll arrangements in place which ensures the accuracy and legitimacy of payments of salaries and wages, and associated liabilities and as such the council has complied with its duties under legislation.
Do salary payments include deductions for PAYE/NIC? Is PAYE/NIC paid promptly to HMRC?	Yes	The payroll function is operated in accordance with HM Revenue and Custom guidelines and outsourced. Cross-checks were completed on payments covering salary and found to be in order. Deductions paid to HM Revenue and Customs during the year under review were made within the required timescales
Is there evidence that the Council is aware of its pension responsibilities? Are pension payments in operation? ⁸	Yes	It is noted that the Internal Audit for the year ending 31st March 2021 stated that Council had completed a declaration of compliance with regards to automatic enrolment duties in October 2018. Comment: Council should note that every three years an employer must put certain staff back into a pension scheme. This is known as 're-enrolment'. This is an employer's legal duty and Council's must let the Pension Regulator know when they have completed the task by completing and submitting a redeclaration of compliance. If the Council last carried out its re-enrolment duties in 2019, it should ensure that it is aware of its re-enrolment duties and comply with the deadlines as stated in communications from the Pension Regulator.
Are there any other payments (e.g.: expenses) and are these reasonable and approved by the Council?	Yes	All expenses / payments made are against itemised invoices submitted to and approved by the Finance full Council.
Additional comments:		

⁸ The Pension Regulator – <u>website click here</u>

Last reviewed: 7th April 2022



Section 9 - Asset control

The Internal Audit will be seeking to establish if there is a list of assets in accordance with proper practices including the date of acquisition, location, and value. This extends to checking policies (with evidence of review) and that the Council has applied the documented approach in practice. The Internal Auditor will check not only valuation processes but the existence of reserve budgets for depreciation and adequacy of insurance. A clear audit trail should be available when items are purchased including minutes to evidence approval.

Evidence		Internal auditor commentary
Does the Council maintain a register of material assets it owns and manage this in accordance with proper practices?	Yes	The Asset Register was reviewed during the Internal Audit Visit for year-end and reflects those items listed within the Parish Council's remit for maintenance and ownership.
Is the value of the assets included? (Note value for insurance purposes may differ)	Yes	It is noted that the declared value for all assets at year-end (31st March 2022) is £32,555.97 which represents nil change to that declared at 31st March 2021.
Are records of deeds, articles, land registry title number available?	Not covered	Records of deeds, articles, land registry title number were not reviewed during the internal audit which was carried out via remote means.
Is the asset register up to date and reviewed annually?	Yes	The asset register shows a value of £32,556 which agrees with the value declared on the Draft Accounting Statements for the year ending 31 st March 2022.
Cross checking of insurance cover	Yes	Council has insurance under a Local Council's Insurance Policy for assets as specified on its insurance schedule.

Additional comments:

Section 10 – bank reconciliation

The internal auditor will seek to establish that the Council understands and can evidence good practice and internal control mechanisms in relation to bank reconciliation.

Evidence		Internal auditor commentary
Is bank reconciliation regularly completed and reconciled with the cash book and cover every account?	Yes	Bank reconciliations are completed on a regular basis and reconcile with the cash sheets. Overall there is regular reporting of bank balances within the detailed financial reports submitted at each meeting.

⁹ Practitioners Guide

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Do bank balances agree with bank statements?	Yes	Bank balances agree with period end statements and, as at year end (31st March 2022), the balance across the councils accounts stood at £37,053.00 as recorded in the Statement of Accounts and on the Year-end Bank Reconciliation.	
Is there regular reporting of bank balances at Council meetings?	Yes	Financial reports detailing bank balances are submitted to the Council which also cover a summary of receipts and payments for the year to date. The minutes show that bank reconciliations are received and accepted at each meeting.	
Additional comments:			

Section 11 - year end procedures **Evidence** Internal auditor commentary Are appropriate accounting procedures used? Accounts are produced on a receipts and expenditure basis, and all found to Yes be in order. Financial trail from records to presented accounts The end of year accounts were presented for the internal auditor review. Yes Has the appropriate end of year AGAR¹⁰ documents As Council is a smaller authority with gross income and expenditure not Yes exceeding £25,000 it will be required to complete the Annual Governance been completed? and Accountability Return Form 2. Recommendation: The Draft AGAR for the year ending 31st March 2022 was submitted for internal audit review and the following errors require correcting prior to the Council signed off the accounts and submitting the exemption certificate to the external auditor. Those in bold are the correct figures to be inserted. Year 20/21 Year 21/22 Box 30203 34255 2 8475 8475 3 3259 2339

¹⁰ Annual Governance & Accountability Return (AGAR)



		4	3318	3003
		5	0	0
		6	4364	5013
		7	34255	37053
		8	34255	37053
		9	32556	32556
		10	0	0
Did the Council meet the exemption criteria and correctly declared itself exempt?	Partly met	exceeding £25,000 and assurance review for the the Council, having review assurance review, formal Comment: Council should is required to show that Without such formal evia	was able to declare itsely year 21/22, the minutes are wed the provisions for ally resolved to apply for such that without formal to a legal decision was tallence, the external auditor to claim exemption and	income and expenditure elf exempt from a limited are unclear as to whether an exemption to a limited uch an exemption. evidence of the resolution aken to claim exemption. or may only be able to log and not that exemption has
During the period in question did the small authority demonstrate that it correctly provided for the exercise of public right as required by the Accounts and Audit Regulations 2015?	Yes		eview was in accordance	d for the exercise of public with Regulation 15 of the
Have the publication requirements been met in accordance with the Regulations? ¹¹	Yes	Regulations 2015 for sm	naller authorities with income year ending 31 Marchesite: Doort rnance Statement of the puncting Statements of the punctions.	AGAR

¹¹ Accounts and Audit Regulations 2015



	Bank reconciliation – year end
Additional comments:	

Section 12 - internal audit

The internal auditor will revisit weaknesses and recommendations previously identified to see if these have been addressed. They will also check if any changes introduced require further verification to ensure effectiveness of the corrective action taken.

Evidence		Internal auditor commentary
Has the Council considered the previous internal audit	Yes	A review of the findings contained within the Annual Audit Report was
report?		presented to and considered by full Council at its meeting of 22 nd June 2021
Has appropriate action been taken regarding the	Partly	The following recommendations were contained within the report for the
recommendations raised?	met	year ending 31st March 2021 – those in bold are outstanding:
		Adoption of a model Publication Scheme
		2. Registration with ICO
		3. Publication of a Website Accessibility Statement
Has the Council confirmed the appointment of an	Yes	Suffolk Association of Local Councils was appointed as the Council's internal
internal auditor?		auditor at the meeting of 13 th January 2022.
Additional comments:		

Section 13 – external audit for the period under review

The internal auditor will revisit the external audit so that previous weaknesses and recommendations can be considered.

Last reviewed: 7th April 2022



Has the Council considered the previous external audit	Not	For the year 2020-2021 the Council was able to declare itself exempt from	
report? ¹²	applicable	a limited assurance review.	
Additional comments:			

Section 14 – additional information

The internal auditor will look for additional evidence of good record keeping, compliance with data protection regulations, freedom of information and website accessibility regulations.

Evidence		Internal auditor commentary
Was the annual meeting held in accordance with legislation? ¹³ (Note to auditor- emergency Regulations because of the COVID-19 pandemic) ¹⁴	Yes	Council held its Annual Meeting of the Parish Council at which the Chair and other Officers were elected on 25 th May 2021. In accordance with the repel of the Coronavirus Act 2020 legislation all meetings held after 7 th May 2021 were held in person.
Is there evidence that Minutes are administered in accordance with legislation? 15	Yes	Council is reminded that minutes become legal once they are approved by the council and signed by the chairman of that meeting as an accurate record. Loose leaf minutes should be numbered consecutively and signed by the Chair of the meeting on each page.
		Comment: all of the minutes on the website are headed up "DRAFT". Council is recommended to review its own Standing Order on the treatment of draft minutes.
Is there a list of members' interests held?	Yes	Evidence was seen on the website of East Suffolk Council for the Register of Interests for all current Parish Councillors. There is no access gained from the Council's website.

¹² Regulation 20 Accounts and Audit Regulations 2015 – following completion of an audit the Council should note that it is the Council as a whole (i.e., All members) and not a committee that should receive and consider the audit letter (including Annual Return and Certificate) from the local auditor as soon as reasonably practicable and the minutes should reflect that these have been received.

¹³ The Local Government Act 1972 Schedule 12, paragraph 7 (2) and Schedule 15 (2)

¹⁴ The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020

¹⁵ Public Bodies (Admission to Meetings) Act 1960, Local Government Act 1972, and the Localism Act 2011



Does the Council have any Trustee responsibilities?	None	
Has the Transparency Code been correctly applied, and information published in accordance with current legislation?	Yes	Council is aware that with gross income and expenditure under £25,000 it will be required to follow the Local Government Transparency Code 2014 for smaller authorities. Council should ensure that the following are published on a public website in accordance with the dates prescribed by the relevant regulations (not later than 1 July): Internal Audit Report List of Councillors and Responsibilities Items of Expenditure Above £100 including recoverable and non-recoverable VAT End of Year Accounts Annual Governance Statement Asset Register and that Agendas of Meetings; Associated Papers and Minutes should be published in accordance with the prescribed timescales as set out in the Transparency code for smaller authorities – December 2014
Has the Council registered with the Information Commissioner's Office (ICO)? ¹⁶	No	The council is not correctly registered with the ICO as a Data Controller in accordance with legislation. Council should be aware that under the Data Protection Act 1998, every organisation that processes personal information has to register with the Information Commissioner's Office (ICO), unless they are exempt. As a public authority, the Parish Council must register with the ICO as a "Data Controller" given the data that it processes (for example: employee personal data (past and present). Recommendation: as this is an outstanding audit point from last year, Council should seek to address this issue in a timely manner. For further information: https://ico.org.uk/for-organisations/data-protection-fee/ or contact SALC.
Is the Council compliant with the General Data Protection Regulation requirements?	Yes	Council has taken steps during the year under review to ensure compliancy and annually reviews its policies relating to GDPR. The Council's Data Protection Policy as seen on the website details the framework that the public can expect for the handling of requests from individuals who have

¹⁶ Data Protection Act 2018

Last reviewed: 7th April 2022



		the right to know what data is held on them, why the data is being processed and whether it will be given to any third party.
Has the Council published a website accessibility statement on their website in line with Regulations? ¹⁷	Yes	There is a website accessibility statement available to view on the parish council website which details the technical information for the website are given along with the methods used for testing the website; steps being taken to improve accessibility and how the site is being improved to ensure that content meets the WCAG 2.1 Standard under Regulation 8 of the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.
Does the council have official email addresses for correspondence? ¹⁸	Yes	Council has a generic email address which it is assumed is not connected to a personal email account. Comment: Council might wish to consider the use of a secure e-mail system with a gov.uk address thereby identifying that it has local government status and demonstrating authenticity when building trust and credibility with the public. Such an address would be owned by the parish council (section 5.16 of the Practitioners' Guide to Proper Practices – March 2021) refers.
Is there evidence that electronic files are backed up?	Yes	Council has in place a system whereby its files are backed up on an electronic media. Comment: it is noted that the Council is currently discussing the possible use of cloud storage in addition to these arrangements.
Do terms of reference exist for all committees and is there evidence these are regularly reviewed?	Not applicable	

Signed: Victoria Waples

Date of Internal Audit Visit: 10.05.22 & 16.05.22 Date

On behalf of Suffolk Association of Local Councils

Date of Internal Audit Report: 16.05.22

¹⁷ Website Accessibility Regulations 2018

¹⁸ Practitioners Guide